



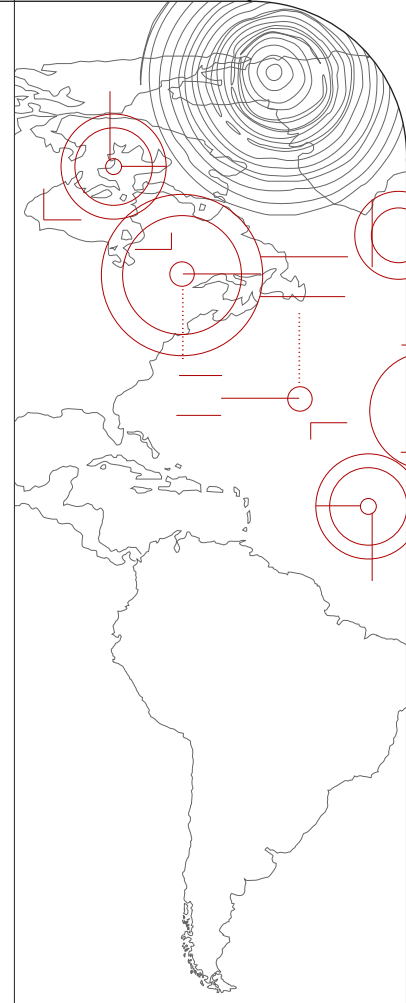
WOODTECH
TOTAL[®]
SERVICE

At Woodtech we value long-term relationships with our clients. For this reason we have introduced **Woodtech TotalService[®]**. For a mill it is vital to have a raw material measurement system that works continuously and without problems. Extended warranty, upgrades at no additional cost, and periodic maintenance are just a few of the services that ensure that the client's investment is safeguarded over time from defects and obsolescence.

TotalService[®] allows a mill to reduce its initial investment and pay for the measurement service as it is used, either in fixed monthly payments or proportionally to wood intake volume. Furthermore, the mill will have access to extensive support, upgrades, and many other benefits.

TOTALSERVICE® BENEFITS

- Low initial investment, which implies that the decision to install can be quick and simple
- The client starts paying for the service once the system is running, in this way guaranteeing that it meets the mill's needs and expectations
- The monthly savings generated by the system (in raw material, operational and administrative costs) greatly exceed the cost of the service, so the system pays for itself
- The monthly payment is conditioned by the system's uptime, ensuring quick response times in the case of defects and peace of mind for the client
- The services included add significant value to the system over the duration of the contract



LOGMETER⁴⁰⁰⁰

CHIPMETER⁴⁰⁰⁰

COALMETER⁴⁰⁰⁰

LOGMETER²⁰⁰⁰

SERVICES INCLUDED

With Woodtech TotalService®, the client has access to a variety of additional services:

- **EXTENDED WARRANTY:** Woodtech covers all system defects during the entire contract period
- **UPGRADES:** Woodtech guarantees at least one upgrade per year as well as additional upgrades at a discounted price, ensuring that the client always has the most updated measurement algorithms
- **ON-SITE ASSISTANCE BY WOODTECH ENGINEERS AT NO COST** for the duration of the contract period
- Periodic **CALIBRATIONS** of the system (recommended twice a year)
- **PERIODIC MAINTENANCE** of the entire system
- **ADVANCED REMOTE SUPPORT:** Woodtech monitors the most important components of the system using operational alarms, which alert our engineers to abnormal situations, allowing for preventative corrections and avoiding system downtime
- **ADVANCED AUDITING SYSTEM WITH AUTOMATED REPORTS** that allow for the consolidation of mill information with Woodtech's system in order to obtain better measurements of yield, inventory, productivity, and other key management indicators
- **WOODTECH COVERS ALL TRAVEL COSTS** for its engineers

